

# SIMPCARE-TRANSPORTATION

*Co-Managed IT Solutions*



## A PROACTIVE PARTNERSHIP TO INCREASE PRODUCTIVITY

In the transportation industry, every mile counts. With JMARK, you can bid farewell to IT-related downtime and increased delivery times. Our proactive monitoring ensures that potential issues are detected and resolved before they impact your operations. Your team will have more time to focus on transporting goods and people, leading to more growth and higher employee performance.

**SIMPCare** not only gives you the luxury of retaining your internal IT team but pairs it with the accountability and outcomes of JMARK's managed services. We believe in keeping what works for you while finding ways to make it even stronger.

1

### MONITORING

Watching over your network 24x7x365.

2

### INFRASTRUCTURE

Protecting your company behind the scenes.

3

**97%**

Average client satisfaction score for our transportation team.

4

### COLLABORATION

Quarterly Business Reviews to stay on track.



## LET'S GROW TOGETHER

Why **SIMPCare**? In addition to working with your internal IT team, JMARK's deep bench of over 85 award-winning technicians will give you access to the advanced tools, purchasing power, and strategic expertise you need to improve your delivery time, produce a more efficient workflow, and create an environment that attracts and keeps top talent. Our dedicated team of engineers understands the nuances of the transportation industry and what it means to provide reliable technology to reduce friction and product waste.

Whether you're using your data to stay a step ahead, scaling your business to match your gross margin product, or wanting to enjoy some time outdoors away from the noise, without worrying whether or not you'll have to do damage control when you return, our team will support your frontline workers with the right technology to get the job done, every step of the way.

With **SIMPCare**, you'll gain access to:

- Proactive problem solving
- Security-first design to prevent breaches
- Long-term equipment plans and budgets to help scale your business
- Patching and maintenance that won't cause downtime
- A dedicated Client Relationship Manager to help you maintain a consistent experience
- Guaranteed outcomes and service level agreements (SLAs)

With **SIMPCare** from JMARK, we believe in giving you every tool we can to help you succeed. Because when you win, we all do.

## The JMARK Difference

For over 35 years, JMARK has been providing innovative managed IT services to organizations of all sizes. With that experience, we've learned a few things. Most importantly: people come first. Always. Whether we're eliminating a single point of failure from your systems or taking your technology from good enough to great, JMARK is committed to giving people peace of mind and time back to focus on the things that matter most.