# SIMPCARE-HEALTHCARE

## A PROACTIVE PARTNERSHIP
## FOR PATIENT-CENTRIC CARE

In the healthcare industry, every minute counts. With JMARK, you can say goodbye to IT interruptions that can delay your patient care. Our proactive monitoring ensures that potential issues are detected and resolved before they impact your operations. Your team will have more time to focus on helping people heal, leading to more growth and higher patient satisfaction.

**SIMPCare** not only gives you the luxury of retaining your internal IT team but pairs it with the accountability and outcomes of JMARK's managed services. We believe in keeping what works for you while finding ways to make it even stronger.

**1 MONITORING**
Watching over your network 24x7x365.

**2 INFRASTRUCTURE**
Protecting your company behind the scenes.

**3 98%**
Average client satisfaction score for our healthcare team.

**4 COLLABORATION**
Quarterly Business Reviews to stay on track.

# LET'S GROW TOGETHER

Why **SIMPCare**? In addition to working with your internal IT team, JMARK's deep bench of over 85 award-winning technicians will give you access to the advanced tools, purchasing power, and strategic expertise you need to improve patient outcomes, produce a more efficient workflow, and create an environment that attracts and keeps patients. Our dedicated team of engineers understands the nuances of the healthcare industry and what it means to provide reliable technology to reduce friction and elevate your customer's experience.

Whether you're using your data to stay a step ahead, scaling your business to match your services, or wanting to decompress without stressing about what you'll need to fix on your break, our team will support your people with the right technology to get the job done, every step of the way.

With **SIMPCare**, you'll gain access to:
- Proactive problem solving
- Security-first design to prevent breaches
- Long-term equipment plans and budgets to help scale your business
- Patching and maintenance that won't cause downtime
- A dedicated Client Relationship Manager to help you maintain a consistent experience
- Guaranteed outcomes and service level agreements (SLAs)

With **SIMPCare** from JMARK, we believe in giving you every tool we can to help you succeed. Because when you win, we all do.

## The ⚛ JMARK Difference

For over 35 years, JMARK has been providing innovative managed IT services to organizations of all sizes. With that experience, we've learned a few things. Most importantly: people come first. Always. Whether we're upgrading your communication solutions or taking your technology from good enough to great, JMARK is committed to giving people peace of mind and time back to focus on the things that matter most.