

NETCARE for HEALTHCARE

Comprehensive Managed IT Services



PEACE OF MIND & FREEDOM TO FOCUS

In today's world, a healthcare business is also a technology business. But not every organization has the time and resources to manage IT without help.

With JMARC as your technology partner, you'll have comprehensive IT services delivered by a dedicated team of engineers and consultants experienced in serving healthcare providers. **NetCare** gives you a robust IT infrastructure designed to accelerate your work while providing security, stability, and scalability, both now and as you grow. We design, implement, and manage your full IT environment, including:

- Computers
- Mobile devices
- Servers
- Firewalls
- Routers
- Printers
- Local and wide area networks
- SDWAN
- Hosted phone systems
- Telecommunications
- Collaboration systems, and more.

- 1 **85+** Certified technicians and engineers
- 2 **24 X 7 X 365** Service experts on call, eager to help
- 3 **98%** Average satisfaction score for our healthcare team
- 4 **30+** Years of industry experience



PROACTIVE IT STRATEGY & SUPPORT

Our full **NetCare** team provides value and service to your organization beyond the capacity of a single individual. JMMARK solves problems proactively, giving your people the tools they need to get more done and take better care of those you serve. Even better, your technology keeps pace as you grow.

With **NetCare**, you will gain:

- Guaranteed response times and rapid problem resolution
- Market-leading security protecting your network and patient data
- Clarity in technology budgets
- Helpdesk support at any hour
- Quarterly business technology impact and planning meetings
- Maximized uptime, performance, and productivity
- 5-year technology plan aligned with your strategic goals
- Access to knowledgeable engineers with industry experience
- Optimized IT through proactive versioning
- Workflow efficiency across departments and locations
- Strategic patch timing that balances productivity and security
- Value-added service through our dedicated business intelligence (BI), product, projects, and onboarding teams

Coupled with our award-winning **Security Advanced** solution, **NetCare** gives you innovation, peace of mind, and efficiency in a single package. As a Top 100-ranked managed security service provider, JMMARK is well-equipped to help protect you, your organization, and your patients.

The JM**MARK** Difference

JMARK combines IT security and strategy with a people-first approach to help your organization thrive. With teams dedicated to product development, testing, research, automation, business intelligence, and proactive solutions, we create unrivaled technology outcomes that reduce risk, increase business velocity, and let you focus on what matters. In fact, a third-party research study showed that JMARK clients enjoy thirty more hours of discretionary time each week! As a JMARK client, what will you do with the extra time?